



MPLS VPN and Internet Business Broadband

Through partnering with some of the largest and fastest DSL carriers in the UK Ping Networks Ltd is able to provide an innovative and flexible selection of broadband products for business. Ping is directly connected to the largest Annex M network available in the UK – available in over 1200+ exchanges (and growing).

Our business broadband is exactly that – broadband developed to cater for the needs of business. Whether you are looking for high speed Internet backed by a full service level agreement, or require an MPLS VPN solution over DSL that doesn't traverse the Internet, Ping Networks are able to provide the solution.

Our products are ideal for building wide area networks over a DSL infrastructure, providing superfast reliable Internet, and all with zero contention.

Let's keep things simple

Our business broadband is offered in four easy to select products encompassing a range of features for every business requirement – all of which support MPLS VPNs **free of charge**. Key features and options include:

- Unlimited bandwidth
- Uncontended network
- 24/7 support
- Full SLA
- **FREE** native MPLS VPN
- Multi-DSL Bonding
- QoS enabled core
- Diverse provider option
- Expedited installation option
- Scalable
- Cost effective



Pricing

Product	Install	Expedited Install	Monthly Rental	Term	Download [3]	Upload [3]	Support	Usage	SLA	Annex
Ping Pro	£0	£140	£80	3	20	2.5	24/7	Unlimited	Full	M
Ping Business	£50	N/A	£47	6	20	2.5	24/7	Unlimited	Full	M
Ping Lite	£50	N/A	£33	6	20	1.3	9-5	Unlimited[1]	Standard	A
Ping Value	£50	N/A	£27	12	8	1.3	9-5	Unlimited[2]	Standard	A
Bonding [4]			£15							

[1] Fair usage policy applies - customers regularly exceeding an average monthly usage of 200Gb will be asked to upgrade

[2] Fair usage policy applies - customers regularly exceeding an average monthly usage of 40Gb will be asked to upgrade

[3] Distance from the exchange limitations may apply.

[4] Price per circuit i.e. two bonded circuits bonded = £30pcm, three bonded circuits = £45pcm etc.

MPLS capable routers start from just a one-off payment of £50 (bonded solutions requiring higher specification routers).

Our commitment to you (Service Level Agreement)

We provide operational and installation guarantees outlined in our Service Level Agreement (SLA).

Operational SLA

Response time 40ms

Jitter +/- 20ms

Packet loss 0.05%

Installation SLA

90% new provisions <= 8 days pcm

90% migrations <= 10days pcm

Support SLA

Ping Pro = 90% faults resolved <= 8 hours pcm

Ping Business 90% faults resolved <= 12 hours pcm

Ping Lite 90% faults resolved <= 60 hours pcm

Need more info?

Our friendly sales staff are on hand to provide answers to all your broadband questions.

Call 0845 643 1788 or e-mail info@pingnetworks.co.uk

About Ping Networks

Ping Networks is a managed communications company providing world class Internet connectivity and network solutions.

"we're passionate about networks"

Specialist services include resilient Internet connectivity, fully serviced colo space, QoS enabled MPLS VPNs, best of breed security solutions, server virtualisation, and full voice deployment. We provide proven and enhanced technologies that are cost competitive, backed by industry leading service levels, and supported by a 24/7 network operations centre.

Our focus is to support your business by delivering enhanced solutions built on a solid foundation of architectural principles backed by strong engineering expertise. Whatever your networking requirement, give our friendly staff a call. We'll be more than happy to discuss your requirements and make recommendations with no obligation.